Arealytics™

CUSTOMER ONBOARDING & TRAINING

Your onboarding at a glance.

Two training sessions, time to get to know the platform and regular check-ins to help your team get started.

BEFORE TRAINING

We'll collect your user details during contract signing. Your Customer Success Manager (CSM) will arrange both training sessions.

WEEK 1

Get started

Your sales representative will introduce the platform, walk through key use cases and answer questions. Attendees receive their login email after the session.

WEEK 2

Build confidence

Within a week of your first session, your CSM will help you work through questions, revisit key use cases and agree on next steps.

WEEKS 3 & 4

Email check-ins

Expect an email each week. Reply with questions or let us know where you need a hand.

EVERY QUARTER

Stay connected

Your CSM will arrange drop-in visits to review progress and discuss your team's needs.

YOUR PART

Attend both sessions, try the platform between them and bring your questions. Can't attend? Let your CSM know.